

## 2024 Pharmacy Directory

Changes to our pharmacy network may occur during the benefit year.

For more information or other questions, please contact us at our Member Services phone number located on your ID card, on our website, and in our Evidence of Coverage.

The link below provides a list of our network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and our formulary.

We call the pharmacies on this list our “network pharmacies” because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under our plan only if they are filled at a network pharmacy or through our mail order pharmacy service. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your Evidence of Coverage.

We also list pharmacies that are in our network but are outside the area in which you live. You may also fill your prescriptions at these pharmacies.

**Mail Order:** you can also get prescription drugs shipped to your home through our network mail order delivery program.

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### Mail Order Pharmacy

You can get prescription drugs shipped to your home through our network mail order delivery program.

For refills of your mail order prescriptions, you have the option to sign up for an automatic refill program. Under this program, we will start to process your next refill automatically when our records show that you should be close to running out of your drug. We will contact you prior to shipping each refill to

make sure you are in need of more medication. You can cancel scheduled refills if you have enough of your medication or if your medication has changed.

If you choose not to use the auto refill program, please contact us 31 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. To opt out of the automatic refill program, please contact us by calling 1-866-909-5170 (TTY/TDD 711) to confirm your current contact information. The mail order operation hours are Monday – Friday 8:00am to 10:00pm EST and Saturday 8:30am to 4:30pm EST.

Remember, your drugs will not be automatically shipped unless you confirm you still want to receive the order.

Typically, you should expect to receive your prescription drugs within 14 days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at 1-866-909-5170 (TTY/TDD 711) to confirm your current contact information.

Mail Order	ELIXIR PHARMACY LLC	7835 FREEDOM AVE NW	NORTH CANTON	OH	44720	(866) 909-5170
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**Pharmacy Search Link:** *By clicking this external website link, you will be directed outside of our website*

[Pharmacy Search Link](#)